

Our objectives: Satisfy our Customers and Respect the Environment

The satisfaction of our customers comes from the Quality of our products (conformity with the requirements, performance, endurance, reliability) and from our commitment to sustainable development. It is also generated by innovation initiatives, by our industrial strategy of continuous improvement, and by a strong mastery of our process-oriented approach.

The satisfaction of our customers creates confidence and allows sustainable partnerships.

Our Quality and Environmental Policy Statement is based on 4 fundamental principles:



The improvement of our competitiveness relies on process optimisation and investments to ensure industrial performance.

New environment-related objectives and targets have been set, and are fully integrated in this virtuous dynamic. Specific consideration will be given to environmental aspects, regulatory compliance, and pollution prevention.

I commit to always consider the Quality and Environmental Policy Statement as a key challenge for the company, to be personally involved in everyone's participation, to disseminate information, and to give the appropriate means, especially for training.

Lastly, I commit to keep our management system in conformity, and in continuous improvement. Nicolas BIEDERMANN, our Operations and Continuous Improvement Manager, will lead the actions, which I will take a close look at.

Marc PIVAUDRAN, President.
20 January 2017